

If you are unable to view the tutorial the fault is probably with your Windows Media Player.

You need a "video codec"

Go to this web site and download the one for your system....as in XP or Vista.

<http://www.techsmith.com/download/codecs.asp>

It will allow you to view the video. Your Windows Media Player is missing the video codec (I don't know what video codec means.....I only know that when you download it you can see the video).

If that does not work then go to this web site

Check to see what version of the player you have so you know which version to fix. They are at version 11 now.

<http://support.microsoft.com/search/default.aspx?qid=2020&query=windows+media+player+11+update&catalog=LCID%3D1033&mode=r>